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Module 5

Communication

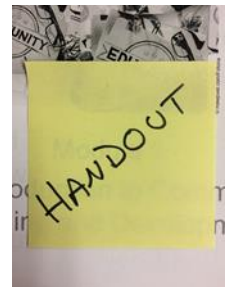
LA 3

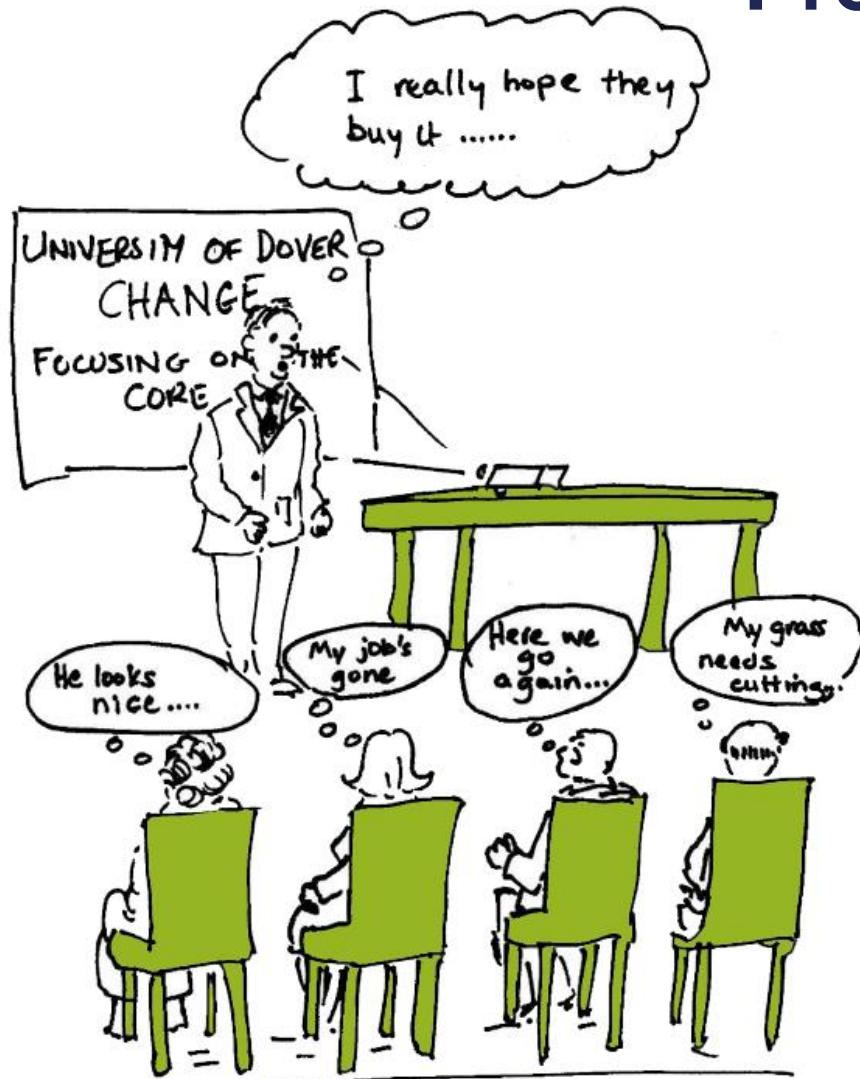


Group communication management

- Presentation
- Facilitation
- Moderation
- Feedback/reflection

M5_LA3_a



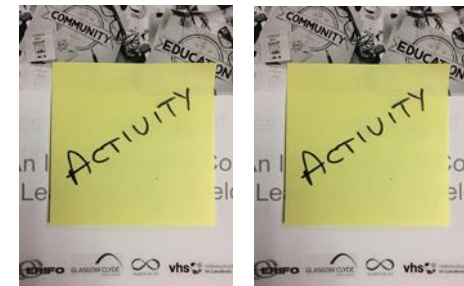


'THE VISION'and communication



A presentation is a means of communication which can be adapted to various speaking situations, such as talking to a group, addressing a meeting or briefing a team.

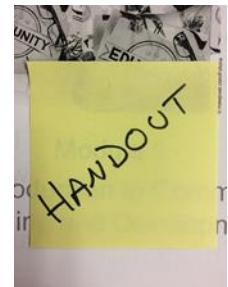
M5_LA3_b
M5_LA3_c



Facilitation



Is a process that helps a group of people understand their common objectives and assists them to plan how to achieve these objectives. The facilitator remains "neutral" meaning he/she does not take a particular position in the discussion. Some facilitator approaches will try to assist the group in achieving a consensus on any disagreements that pre-exist or emerge in the meeting so that it has a strong basis for future action.



M5_LA3_d



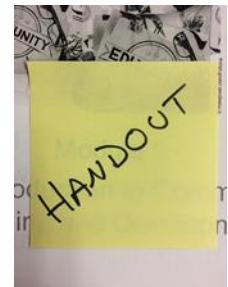
Module 5

everyone skills understanding culture
agreements discussions perspectives mutual helps best solutions confidence
sustainable **facilitator** meetings
shared **group** people members confidence
knows leader individuals need teacher
thinking make inclusive support
strengthens participation

Moderation

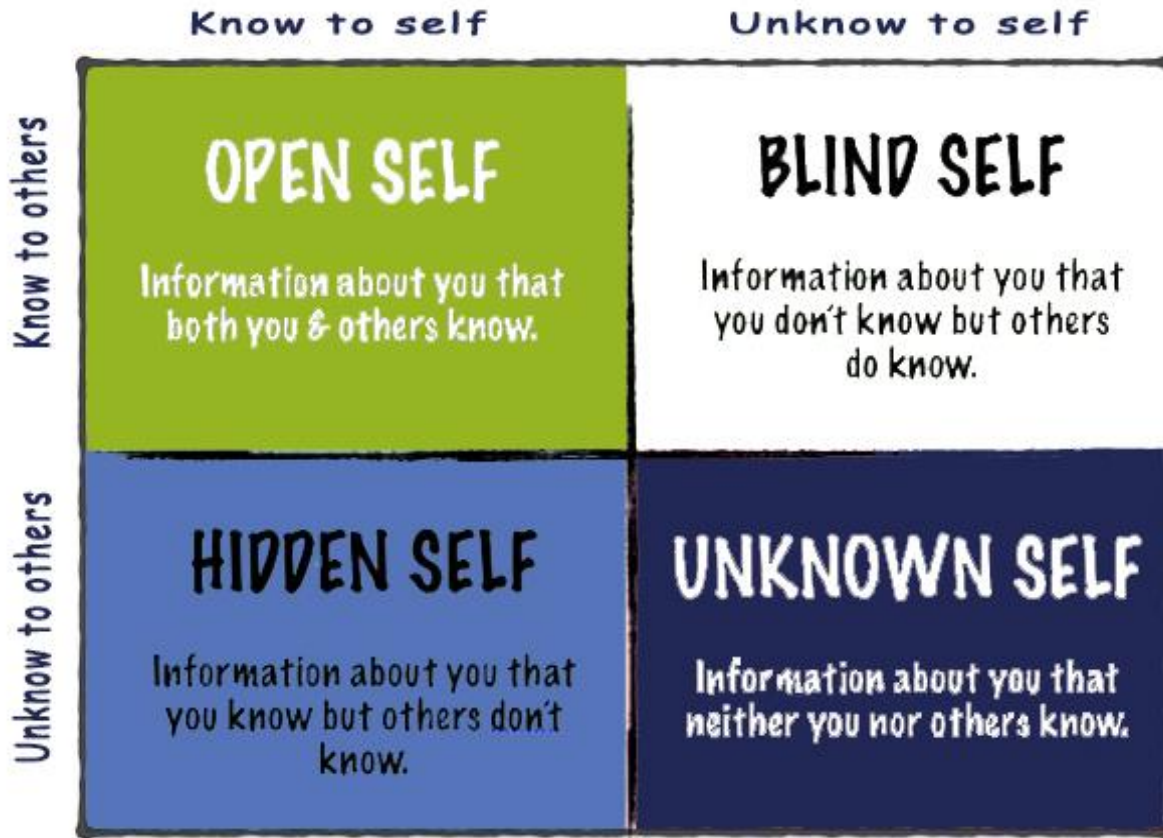


Moderation is usually needed to successfully lead a purposeful discussion, to keep it focused and to assure all participants receive feedback regarding their contributions to the discussion. This is best learned through actual practice participating in and leading online discussions.



M5_LA3_e

Feedback/ reflection



The window of Johari - The Johari window is a technique used to help people better understand their relationship with themselves and others.



M5_LA3_f